

Line 31, delete "users" and substitute --people--.

REMARKS

Claims 1-67 were pending and have been canceled. Claims 68-102 have been added. Allowance of Claims 68-102 is requested. If the Examiner wishes to discuss any aspect of this application, the Examiner is invited to telephone Applicants' undersigned attorney at (408) 945-9912.

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C., 20231, on March 20, 2000.
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David R. Kralam

3-20-00

Respectfully submitted,

David R. Graham Reg. No. 36,150

Attorney for Applicants